

Wärtsilä Online Services Privacy Statement

Please read this Privacy Statement carefully prior to accessing login.wartsila.com (**Wärtsilä Online Services**). In the following, we provide information on the kinds of data collected in Wärtsilä Online Services and the purposes for which Wärtsilä uses such data. Please read this Privacy Statement before continuing to browse the Website. You will be asked to provide personal information when signing up for Wärtsilä Online Services. If you do not agree with this Privacy Statement, we expect you to not access Wärtsilä Online Services.

Wärtsilä Corporation, its subsidiaries and affiliates ("**Wärtsilä**") are committed to protecting your privacy and personal data by processing your personal data in accordance with the Personal Data Act (523/1999) and other applicable personal data legislation, applying a high level of protection and generally recognised principles of the European Union to the processing of personal data.

Purpose of processing

Maintaining Wärtsilä Online Services register is necessary to enable us to provide you with our services and products. Once you register to Wärtsilä Online Services, you will be given a specific user name and password to access your accounts. Some additional information may be collected for the purposes of providing customised services and content to meet your specific needs and interests. Wärtsilä may also use your contact details to provide you with direct advertising and marketing delivered through Wärtsilä Online Services, email or mail.

Your consent

Processing of your personal data is based on your consent and you are expected not to access Wärtsilä Online Services, if you do not agree with this Privacy Statement. As the processing of the personal data is based on your consent, you may at any time revoke your consent. Since the processing of your personal data is necessary for us to be able to provide you with our services and products, revoking your consent may lead to a situation where we cannot provide you with any of the services and products related to Wärtsilä Online Services.

Collected data and sources of information

Wärtsilä Online Services may collect your contact details:

- Name
- Title
- E-mail address
- Department

As a general rule, Wärtsilä processes such information which has been provided by you yourself.

Access to your personal data

Your personal data may be accessed within Wärtsilä group companies for purposes compatible with the processing purposes defined in this Privacy Statement. Personal data is not regularly disclosed to any third party. On the settings page of Wärtsilä Online Services you can see a list of all users from your company, having access to Wärtsilä Online Services.

Transfer of your personal data

In situations where your personal data is transferred outside of EU/EEA countries, Wärtsilä ensures that sufficient level of data protection is maintained through appropriate safety

measures, e.g. EU commission's model clauses. The possible transfers are conducted in accordance with applicable EU legislation and the national personal data rules implementing the EU legislation.

Retention of your personal data

Wärtsilä retains the personal data when the customer relationship or other communications between you and Wärtsilä are active. We will not keep your personal data for any longer than legally permissible and necessary for these purposes.

Your rights

You may at any time contact Wärtsilä to check that the personal data related to you is accurate. Wärtsilä will at your request rectify or erase any incomplete, inaccurate or outdated personal data. You also have the right to ask Wärtsilä to restrict the processing of your personal data for example when you have asked Wärtsilä to verify the accuracy of your personal data or asked for erasure of data.

If you feel that Wärtsilä has not complied with the applicable personal data legislation, you have the right to lodge a complaint to a competent supervisory authority.

When the processing of your personal data is based on your consent and carried out by automated means, you may ask Wärtsilä to transmit this data to another data controller.

You may also forbid Wärtsilä from using the personal data for direct marketing purposes.

Cookies

Please note that when visiting Wärtsilä Online Services, standard internet log information and details of visitor behaviour patterns are collected by the use of cookies, provided that the visitors of Wärtsilä Online Services have consented to the placing of cookies on their computer or device. Cookies are small text files that are placed on a web user's computer and are designed to hold a modest amount of data particular to a user and a website. Cookies are used in connection Wärtsilä Online Services in order to find out, for example, the number of visitors and how and when the visitors have used the various parts of Wärtsilä Online Services. The use of cookies can be accepted or opted out of by changing the browser settings. Please note that most browsers accept cookies automatically and cookies are commonly used on most websites. Read more about disabling cookies in your browser at <http://www.allaboutcookies.org/manage-cookies/>

Wärtsilä uses a third party service provider, Salesforce.com, to administer the Website. The following table describes the cookies used by the service provider, Salesforce.com, on the Website and what they are used for. This table may be updated from time to time. For further information, please visit <http://www.salesforce.com/company/privacy/>

1. Required Cookies

Required cookies enable you to navigate the Website and use its features, such as accessing secure areas of the Website and using salesforce.com services. If you have chosen to identify yourself to salesforce.com, the Website uses cookies containing encrypted information to allow the Website to uniquely identify you. Each time you log into the services, a cookie containing an encrypted, unique identifier that is tied to your account is placed on your browser. These cookies allow the Website to uniquely identify you when you are logged into the services and to process your online transactions and requests.

Because required cookies are essential to operate the Website and the services, there is no option to opt out of these cookies.

2. Performance Cookies

These cookies collect information about how visitors use our Website, including which pages visitors go to most often and if they receive error messages from certain pages. These cookies do not collect information that individually identifies a visitor. All information these cookies collect is aggregated and anonymous. It is only used to improve how the Website's functions and performs. From time-to-time, salesforce.com engages third parties to track and analyse usage and volume statistical information from individuals who visit the Website. Salesforce.com may also utilize Flash cookies for these purposes.

To learn how to opt out of performance cookies using your browser settings click [here](#).

To learn how to manage privacy and storage settings for Flash cookies click [here](#).

3. Functional Cookies

Functionality cookies allow the Website to remember information you have entered or choices you make (such as your username, language, or your region) and provide enhanced, more personal features. These cookies also enable you to optimize your use of salesforce.com's services after logging in. These cookies can also be used to remember changes you have made to text size, fonts and other parts of web pages that you can customize. Salesforce.com uses local shared objects, also known as Flash cookies, to store your preferences or display content based upon what you view on our Website to personalize your visit.

To learn how to opt out of functionality cookies using your browser settings click [here](#). Note that opting out may impact the functionality you receive when visitingsalesforce.com.

To learn how to manage privacy and storage settings for Flash cookies click [here](#).

4. Targeting or Advertisement Cookies

From time-to-time, salesforce.com engages third parties to track and analyse usage and volume statistical information from individuals who visit the Website. Salesforce.com sometimes uses cookies delivered by third parties to track the performance of salesforce.com advertisements. For example, these cookies remember which browsers have visited the Website. The information provided to third parties does not include personal information, but this information may be reassociated with personal information after the Salesforce.com receives it.

Salesforce.com also contracts with third-party advertising networks that collect IP addresses and other information from Web beacons (see below) on the Website, from emails, and on third-party websites. Ad networks follow your online activities over time by collecting website navigational information through automated means, including through the use of cookies. They use this information to provide advertisements about products and services tailored to your interests. You may see these advertisements on other websites. This process also helps salesforce.com manage and track the effectiveness of the marketing efforts.

Third parties, with whom the salesforce.com partners to provide certain features on salesforce.com websites or to display advertising based upon your web browsing activity, use Flash cookies to collect and store information. Flash cookies are different from browser cookies because of the amount of, type of, and how data is stored.

To learn more about these and other advertising networks and their opt-out instructions, click [here](#) and [here](#).

To learn how to manage privacy and storage settings for Flash cookies click [here](#).

Web Beacons

Salesforce.com uses Web beacons alone or in conjunction with cookies to compile information about customers and visitors' usage of the Website and interaction with emails from the Website. Web beacons are clear electronic images that can recognise certain types of information on your computer, such as cookies, when you viewed a particular website tied to the Web beacon, and a description of a website tied to the Web beacon. For example, salesforce.com may place Web beacons in marketing emails that notify the Website when you click on a link in the email that directs you to the Website. Salesforce.com uses Web beacons to operate and improve the Website and email communications.

Hotjar.com

Besides Salesforce.com, Wärtsilä uses a third party service provider called Hotjar.com, to monitor the usage of the Website. This monitoring is done for quality and development purposes and we are using the data solely for Wärtsilä internal development, in order to make Wärtsilä Online Services to a more user friendly website to use. You can find the cookies used by the service provider on Hotjar website, link attached [here](#). For further information, please visit [Hotjar.com Privacy Policy](#).

IP Addresses

When you visit salesforce.com's websites, the Website collects your Internet Protocol ("IP") addresses to track and aggregate non-personal information. For example, salesforce.com uses IP addresses to monitor the regions from which customers and visitors navigate the Website. Salesforce.com also collects IP addresses from customers' when they log into the services as part of the Website's "Identity Confirmation" and "IP Range Restrictions" security features.

Updates to Privacy Statement

As the purpose is to amend Wärtsilä Online Services and the services continuously, Wärtsilä reserves the right to amend this Privacy Statement at any time. Please review this Privacy Statement for amendments from time to time.

Description of personal data file

Description of the personal data file of the Wärtsilä Online Services register in accordance with section 10 of Finnish Personal Data Act (523/99) is available at: [Wärtsilä Online Services Description of Personal Data File](#)

Contact Wärtsilä

Wärtsilä Corporation is the data controller of Wärtsilä Online Services. You can contact Wärtsilä Corporation at:

Wärtsilä Corporation
PL 196
00531 Helsinki
Finland
Tel. +358 10 709 0000

If you have any questions regarding this Privacy Statement or the use of your personal data in Wärtsilä Online Services, or if you wish to use your rights, please contact Wärtsilä at: online.support@wartsila.com